

South  Rains
Special Utility District

121 N. Dunbar Lane – P.O. Box 95 – Emory, Texas 75440-0095
Phone (903) 473-2122 Fax (903) 474-1302

**WELCOME & INFORMATION SHEET
NEW CUSTOMERS**

***Welcome to our System. We are happy to have you as a Customer
Save this information for use in the future.***

Our Office Hours are Monday - Friday – 8:00 AM to 4:00 PM – Open during lunch

Telephone: 903-473-2122 – Answered 7:00 AM to 4:00 PM Monday thru Friday

Emergency Numbers:	Michael	- Field Supervisor	903-473-6371
(Cell Phones After Hours)	Mike	- Field Operator	903-473-6458
	Blaine	- Field Operator	903-752-9768

For non-emergency calls after hours, feel free to call 903-473-2122 and leave a message; we will call you back the next business day.

IMPORTANT: Water Meters are read electronically around the 18th of each month. Bills are mailed on or about the 23rd of the month and are due on the 10th of the following month. If you pay after the 10th, a Late Fee of \$7.50 is assessed. Please allow 3 -5 days for your payment to reach our office if mailed. Late Notices are mailed on the first business day after the 10th as a reminder that any Past Due amount not paid by the 25th will result in your meter being locked for Non-Payment. Any Water Bill not paid by the 25th requires disconnection of service, without further notice.

Water Usage is currently being billed at a Conservation Rate which was approved by the Board of Directors for implementation with the JULY 2008 water bills.

Service Availability Charge is charged to all customers whether water is used or not. See page 2.

All paperwork must be completed and fees paid, or arranged for, prior to installation of the water meter.

All new construction must have a CSI Inspection prior to moving in. When your plumbing is completed, call for this inspection. This is a mandatory inspection which must be completed by our CSI Inspector. There is no charge for this service.

Rachel Webb

NEW STANDARD SERVICE – 5/8X3/4:

\$ 2,000.00

Larger meters quoted on request.

SERVICE AVAILABILITY CHARGE

Base Fee for availability of water and is calculated on demand by Meter

Size:

<u>Meter Size</u>	<u>5/8" x 3/4" Meter Equivalent</u>	<u>Monthly Rate</u>
5/8" x 3/4"	1	\$ 25.00
1"	2.5	37.50
1-1/2"	5	75.00
2"	8	120.00

LATE PAYMENT FEE: \$ 7.50

RETURNED CHECK FEE: \$ 30.00

LOCK FEE – NON PAYMENT \$ 25.00

RE-CONNECT FEE – AFTER LOCK OUT

(DURING NORMAL HOURS) \$ 25.00

(AFTER NORMAL HOURS) \$ 100.00

SERVICE TRIP FEE \$ 25.00

RE-SERVICE FEE \$ 250.00
(TO RE-INSTALL SERVICE WHERE METER HAS BEEN PULLED)

DEPOSIT \$ 100.00

TRANSFER FEE - \$ 100.00

WATER RATE – CONSERVATION RATES

0 – 6000 GALLONS	\$ 7.80/THOUSAND GALLONS
6001 – 12,000 GALLONS	8.30/THOUSAND GALLONS
12,001 – 20,000 GALLONS	8.80/THOUSAND GALLONS
20,001 – 30,000 GALLONS	9.30/THOUSAND GALLONS
30,001 & OVER	9.80/THOUSAND GALLONS

Water rates and fees are subject to change with a minimum of 30 days notice.