

## CUSTOMER EMERGENCY REQUEST AGREEMENT

If I am not available, I request that South Rains Special Utility District notify the authorized person(s) listed below that water service could be turned off in the event of an emergency on my property:

1. \_\_\_\_\_ Phone # \_\_\_\_\_
2. \_\_\_\_\_ Phone # \_\_\_\_\_
3. \_\_\_\_\_ Phone # \_\_\_\_\_

I understand and acknowledge that South Rains Special Utility District is under no obligation to look for any leaks occurring on my property and that the District may not know if or when a leak is on my property.

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Signature

\_\_\_\_\_  
Date

## CONFIDENTIALITY REQUEST

The Texas Legislature enacted a bill which became effective September 1, 1993 allowing publicly owned utilities to give their customers the option of making the customer's address, telephone number and Social Security number CONFIDENTIAL. Even though South Rains Special Utility District does not request your Social Security number, your other information is public record unless this document is signed by you. South Rains Special Utility District is required by law to provide your personal information to: 1) An official or employee of the State or a political subdivision of the State of Texas or the Federal Government acting in an official capacity; 2) An employee of a utility acting in connection with the employee's duties; 3) A consumer reporting agency; 4) A contractor or subcontractor approved and providing services to the utility or the State, a political subdivision of the State, the Federal Government, or an agency of the State or Federal Government; 5) A person for whom the customer has contractually waived confidentiality for personal information or 6) Another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

**Yes, I want my personal information kept confidential.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date